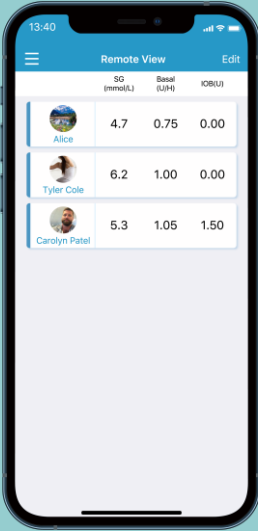


EasyFollow App

Quick Start Guide (mmol/L)

A smartphone screen showing the 'Remote View' of the EasyFollow app. The screen displays a table with patient data. The status bar at the top shows the time as 13:40 and signal strength. The app interface has a blue header with 'Remote View' and an 'Edit' button. The table has three columns: 'SG (mmol/L)', 'Basal (U/9)', and 'KOR (U)'. There are three rows of patient data, each with a profile picture and name.

	SG (mmol/L)	Basal (U/9)	KOR (U)
 Alice	4.7	0.75	0.00
 Tyler Cole	6.2	1.00	0.00
 Carolyn Patel	5.3	1.05	1.50

www.medtrum.com

Simplifying Diabetes

Medtrum

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EasyFollow App

Remote View		Manage	
	SG (mmol/L)	Basal (U/H)	IOB(U)
 Demo01	--	--	--
 Demo02	7.3	--	--
 Demo03	4.6	0.70	0.00
 Demo04	4.6	--	--

With the Medtrum EasyFollow Mobile App, carers can remotely monitor their loved ones' real time pump or CGM data, even when they are far away.

The patient will receive a message asking if she/he allows the applicant to remotely monitor their device data. If the patient selected "Allow", then the caregiver can view the real-time information of the TouchCare® System /EasySense CGM System/EasyPatch Insulin Pump System on the EasyFollow app.

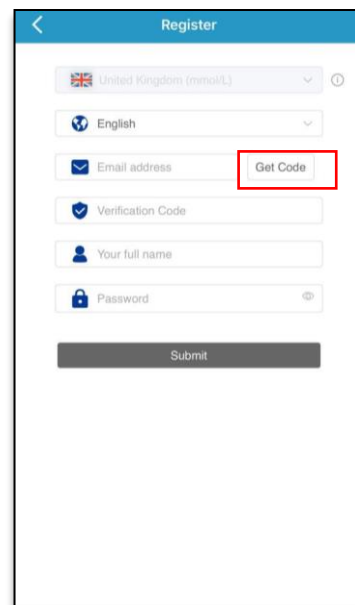
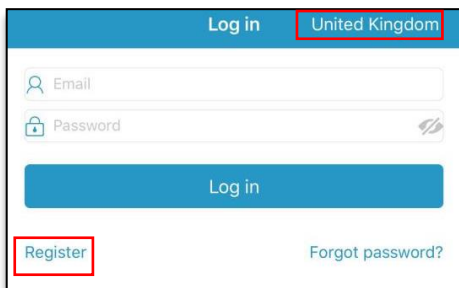
Register and Login

1. Install the app

- **IOS** - Download EasyFollow App from Apple App Store.
- **Android** - Download EasyFollow App from Google Play.

2. Register

- Tap **Register**
- Read and agree to the Privacy Policy and the Terms of Use.
- Enter your email address
- Tap **Get code**, then check the verification code from the email that you received.
- Enter the verification code, your full name and a password. Then tap **Submit**.



3. Login

Tap the Country/Region on the upper right corner and select the country/region you chose upon registration, and then log in with your account and password.

Recommended Smart Device Settings

See your smart device instructions to learn how to change its settings.

If you installed the App on an IOS device:

- Make sure the app is allowed to use WLAN and mobile data.
- Make sure Silent and Do Not Disturb are off.
- Make sure the notifications for the Medtrum EasyFollow Mobile App are turned on.
- Make sure the Medtrum EasyFollow Mobile App is always open and running in the background.
- Restart the Medtrum EasyFollow Mobile App after your smart device is restarted.

If you installed the App on an Android device:

- Make sure your smart device is always connected to the Internet.
- Make sure the app is allowed to use WLAN and mobile data.
- Make sure Silent and Do Not Disturb are off.
- Make sure your smart device's volume is loud enough for you to hear reminders.
- Make sure you permit the Medtrum EasyFollow Mobile App to send notifications when you are using other apps.
- Make sure you allow the Medtrum EasyFollow Mobile App to access photos, media and files on your device so that you can select a photo as your profile photo in the app.
- Make sure the Medtrum EasyFollow Mobile App is open and running in the background.
- Restart the Medtrum EasyFollow Mobile App after your smart device is restarted.

EasyFollow Settings

1. Set audio options

Main Menu → Settings → General Settings
→ Audio Options

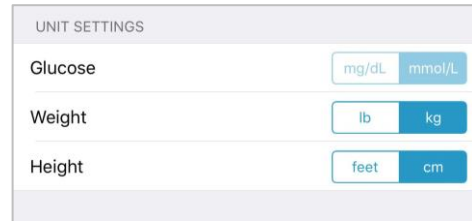
We recommend that you turn **Audio** and **Vibrate** on. If you turn them both off, your might miss a reminder.



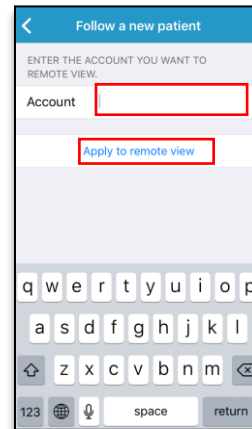
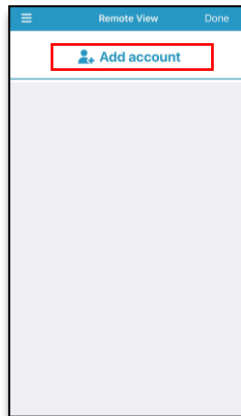
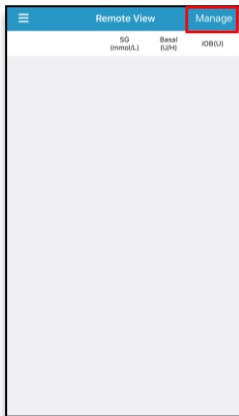
2. Set Unit settings

Main Menu → Settings → General Settings
→ Unit Settings

The Glucose unit is fixed, depending on your App version.



3. Add a New Patient

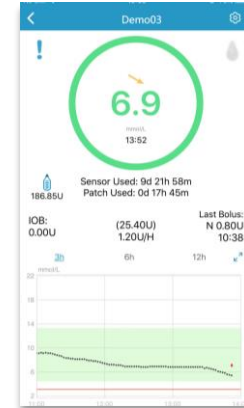


1. Tap **Manage**.
2. Tap **Add account**.
3. Enter the patient's email, and tap **Apply to remote view**.

1. Remotely Monitor an EasyTouch App Account

Remote View		Manage	
	SG (mmol/L)	Basal (U/H)	IOB(U)
 Demo01	--	--	--
 Demo02	 7.3	--	--
 Demo03	 4.6	0.70	0.00
 Demo04	 4.6	--	--

If the person you follow is using an EasyTouch application, you can view his/her real time system information by tapping his/her account from the Remote View screen.



2. Remotely Monitor an EasySense App Account

Remote View		Manage	
	SG (mmol/L)	Basal (U/H)	IOB(U)
 Demo01	--	--	--
 Demo02	 7.3	--	--
 Demo03	 4.6	0.70	0.00
 Demo04	 4.6	--	--

If the person you follow is using an EasySense application, you can view his/her real time CGM information by tapping his/her account from the Remote View screen.



Start Remote View

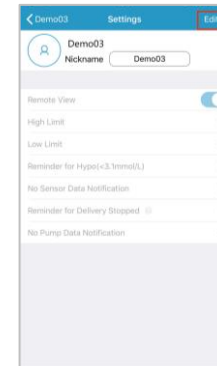
3. Remotely Monitor an EasyPatch App Account



Tap an EasyPatch account from the Remote View screen.



4. Settings for each patient

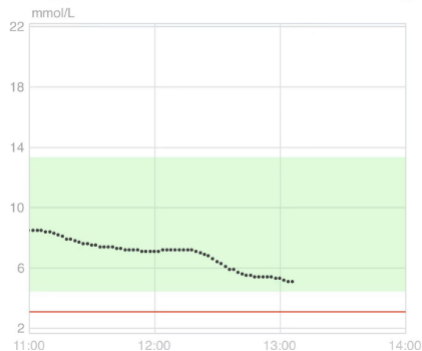


Only an Insulin Pump

An Insulin Pump with a glucose sensor

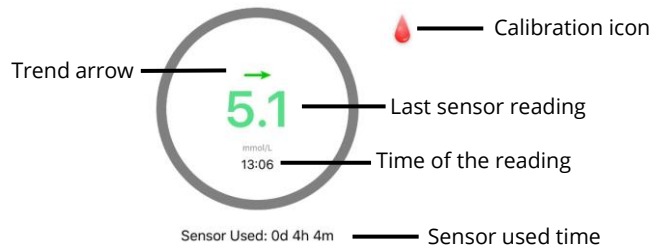
Note: When you change settings on your EasyFollow app, no settings on the EasyTouch / EasySense / EasyPatch app will be affected.

The sensor glucose graph shows glucose curve of a day. The 3.1mmol/L of sensor glucose is displayed as a red line.

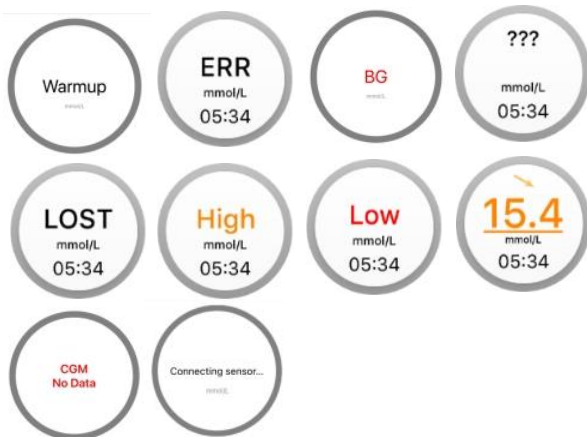


If you want to see more sensor data, tap on the sensor reading to enter the following screen.





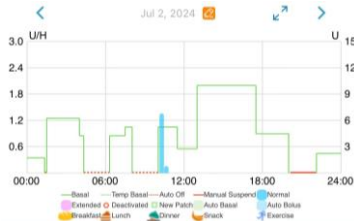
Special Conditions



- **Warm-Up** - The Sensor is warming up.
- **ERR** - The Sensor shall be recalibrated after 15 minutes.
- **BG** - The Sensor shall be calibrated now.
- **???** - No readings. Do not remove the Sensor until you get "Sensor Failure" Alert.
- **LOST** - Sensor signal has been lost for more than 10 minutes. Wait for a while.
- **HIGH** - Sensor glucose is above 22.2 mmol/L (400mg/dL).
- **LOW** - Sensor glucose is below 2.2 mmol/L (40mg/dL).
- **Underlined reading** - Calibration overdue. A new meter BG is needed for calibration .
- **CGM No Data** - No sensor data received.
- **Connecting Sensor** - If this message remains for long time, it indicates sensor insertion failure.

Read Pump

The insulin delivery graph shows today's basal and bolus delivery record. The basal rate is displayed as a green line. Each bolus dose is displayed as a blue peak.



If you want to see more pump records, tap on the graph to enter the following screen.



Delivery Status

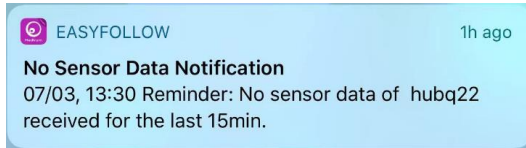
Icon	Shape and Color	Description
	Grey ring	Grey ring indicates that there is no activated Pump.
	Green ring	Green ring represents the basal delivery.
	Green and dark green ring	Green ring with dark green part represents Temp Basal, the dark green part indicates the progress of Temp Basal delivery.
	Blue and dark blue ring	Blue ring represents the Normal Bolus, the dark blue part indicates the progress of delivery.
	Purple and dark purple ring	Purple ring represents the extend Bolus, the deep purple part indicates the progress of delivery.
	Red ring	Red ring represents the delivery suspend status.

Reminders:

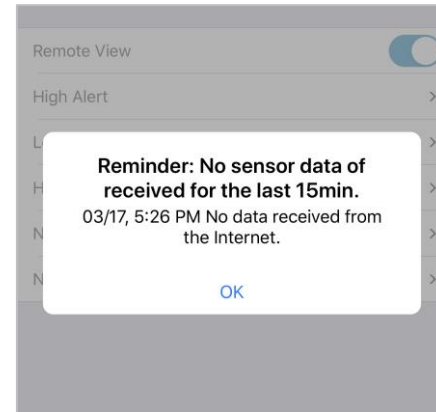
Reminders are triggered by conditions that may require your attention. Do not ignore any reminders.

Clear a reminder:

- Read the reminder message on the App.
- Tap **OK** on the App to acknowledge the reminder.
- Follow the instructions of the reminders.



App running in the background



App running in the foreground

Reminders Examples

App Messages	Actions to Take
High Glucose	Check blood glucose and treat as necessary. Continue to monitor blood glucose.
Low Glucose	Check blood glucose and treat as necessary. Continue to monitor blood glucose.
Below 3.1 mmol/L (Below 56 mg/dL)	Check blood glucose and treat as necessary. Continue to monitor blood glucose.
No Sensor Data	Check sensor status.
No Pump Data	Check Pump status.
Delivery Stopped	Check Pump status.



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